

Key Indicators and Events of the Year

Operating activities

Increased reliability of power supply

Increased customer satisfaction

Consumers

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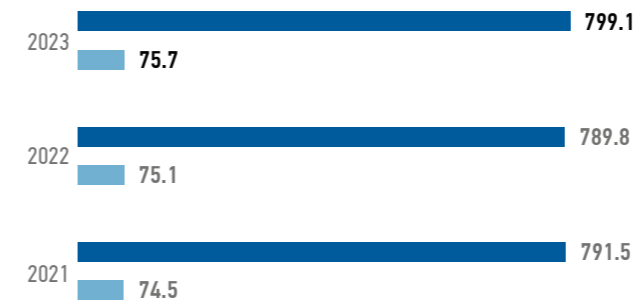
In 2023, Rosseti Group's companies ensured reliable, high-quality and uninterrupted power supply to consumers.



799.1 BLN KWH
 volume of electric power transmitted in 2023

Key indicators

Power transmission, bln kWh



- Power delivery from the grid
- Losses

Grid Connection



- Number of agreements satisfied, thsd agreements
- Capacity of agreements satisfied, GW

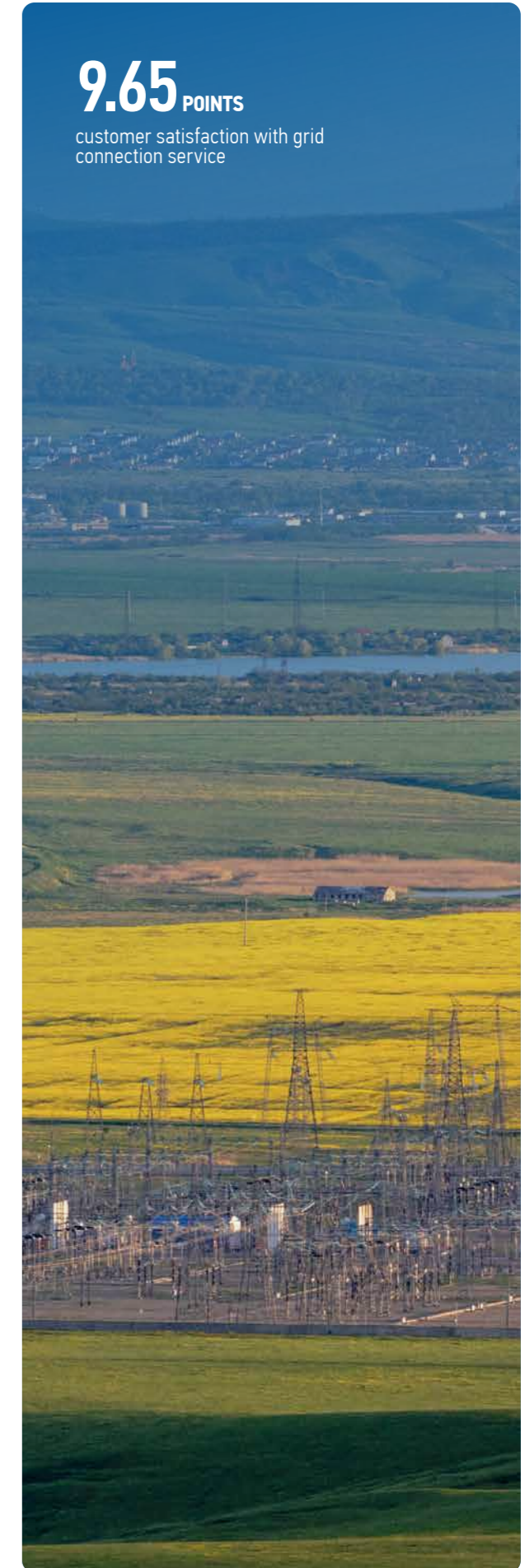
Level of customer satisfaction with grid connection service, points (out of 10 possible)



Reliability of power supply

Indicator	Indicator value	
	2023 plan	2023 actual
System average interruption duration in the transmission grid complex, ld, hour/interruptions	0.03192	0.0132

Indicator	2022	2023
Indicative indicator — volume of under-delivered electric power lens, MWh	4,705	3,444
Isaidi — system average interruption duration index for a point of supply, hour	2.8	2.8
Isaifi — system average interruption frequency index for a point of supply, interruptions	1.5	1.4



9.65 POINTS
 customer satisfaction with grid connection service